

DOUGLAS C. COX

Professional Quality Violins and Violas
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Trial Policy

I am happy to ship instruments to you for your consideration. Unless other arrangements are made, a two-week trial period is optimal – this gives you one week to learn to play the instrument and a second week to try it in all the situations you want to use it in.

The shipping cost will be at your expense. If you purchase an instrument from me, I will credit the shipping cost against the purchase price. Return shipping is your responsibility. I will provide a Trial Agreement in advance for your consent. Return shipping instructions are provided below.

I will enclose an Instrument Evaluation Form. This is important to me in evaluating the preparation and presentation of my instruments. Please take a few moments to fill it out and return it to me.

Thank you for your interest in my instruments. I look forward to hearing from you.



Douglas Cox

SHIPPING INSTRUCTIONS

Save the shipping materials you received the instrument in, and re-use them to return it. Arrange for shipping with UPS or FEDEX or another approved shipper.
Do not ship with the US Postal Service.

- Prepare the instrument for shipping:
 - Loosen the strings slightly, about half a tone.
 - Be sure that nothing is loose on or around the instrument.
- Place the instrument in the case, adding enough padding to keep the violin from moving around in the case.
- If a bow is included, make sure the bow is secured in the bow holder, and the bow hair is loosened.
- Pad the case in the box so that the case does not actually touch the box. Bubble wrap, plastic peanuts or shredded newspaper are good for packing the case in the box.
- Make sure the box is sealed shut and the word “FRAGILE” written in large letters on the outside of the box.
- Time your shipment so that it will not be in transit over a weekend or holiday.
- You may ship using the 3-day option with Fedex or UPS. Insure the package for \$1,000.00.
- Email or call us with the shipper’s Tracking Number.

NOTE: In general, when packing for shipping, pack tight enough to keep the instrument from moving during shipping, but loose enough to avoid undue pressure on the instrument.